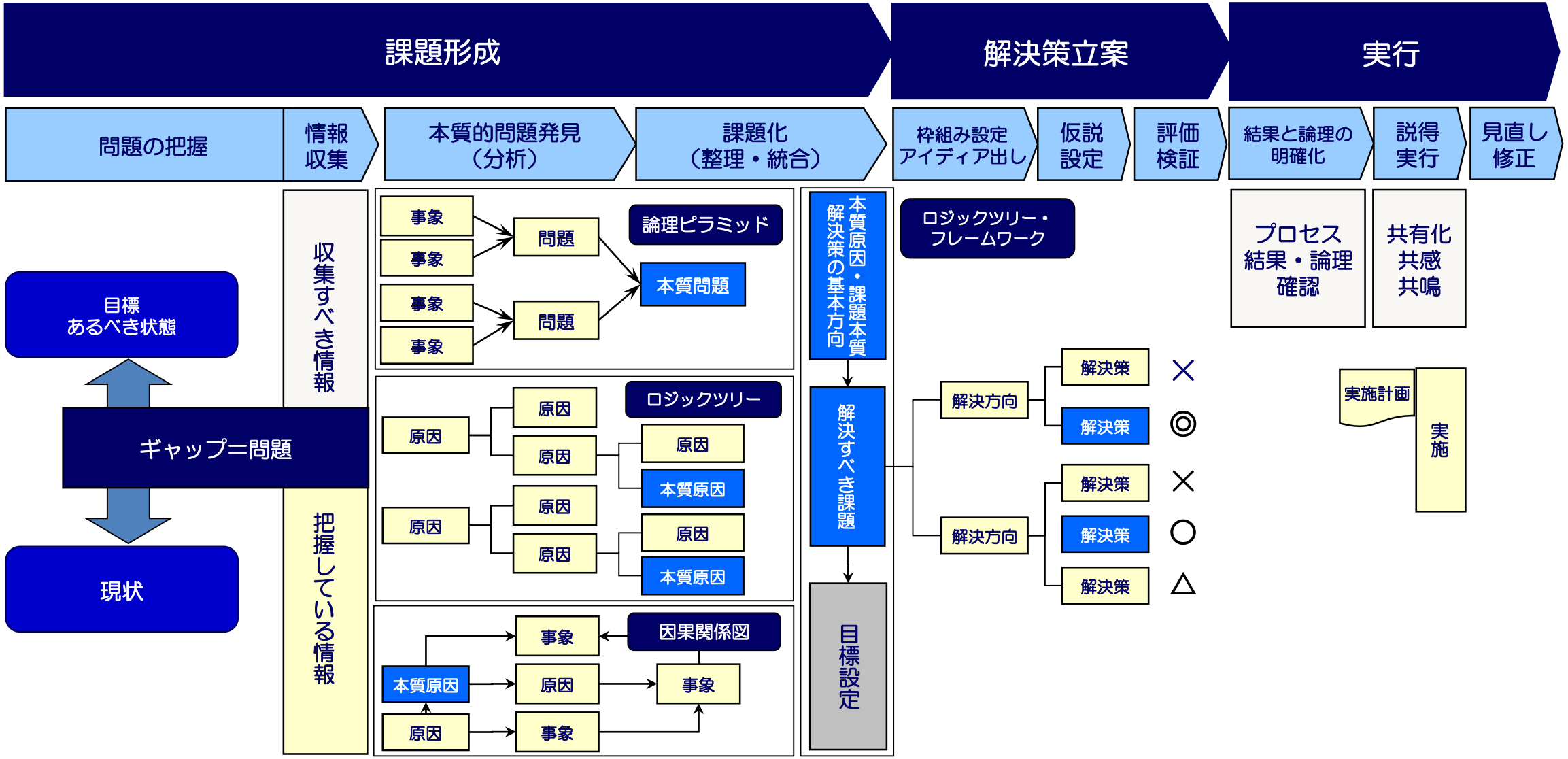問題解決の全プロセス・イメージ図